# GET CONNECTED





**Equitable Client Access**™ is a new online tool which gives Individual Insurance and Savings and Retirement clients<sup>\*</sup> instant access to details about their Equitable Life investment holdings, payout annuities, life and critical illness insurance policies.

Online access. Whenever. Wherever.

#### WHAT'S NEW FOR CLIENTS?

By registering for Equitable Client Access™, clients can access information such as:

- Details of investment holdings including:
  - Up-to-date market value of investments,
  - Guaranteed Interest Account (GIA) maturity dates and values,
  - Premium amounts, death and maturity guarantees and beneficiary information,
  - Recent account activity.
- Details of Payout Annuities including:
  - Next payment date,
  - Annual income and payment guarantee details,
  - Beneficiary and Annuitant information.
- Coverage information for Life and Critical Illness insurance policies including:
  - Total death benefit and designated beneficiaries,
  - Current cash value (if applicable),
  - Policy premium information including amount, payment method and next payment due date.
- Advisor contact information should your clients have questions or want advice about their financial plan.

# HOW WILL WE LET CLIENTS KNOW ABOUT EQUITABLE CLIENT ACCESS™?

- For new clients: Starting in April, all welcome letters sent to clients for new policies will include an Equitable Client Access™ flyer.
- For existing clients: For clients who can have access, a flyer will be included in their statement.

VIEW CLIENT FLYER

<sup>\*</sup> Policies that can be viewed on Equitable Client Access™ include Equimax® participating whole life issued on or after January 1, 2008, investment and payout annuity policies, Universal Life, Term, and Critical illness insurance policies.



# WHAT'S NEW FOR ADVISORS?

How you access the Individual Inquiry screens on EquiNet® has not changed, but what you'll see when you get there has. In addition to seeing the same information your clients will see on Equitable Client Access™, you'll find the Additional Advisor Information that you use to manage your clients' portfolios.

# **COMMISSION INFORMATION**

# **Before**

Ser	Agent	Agent Number:				
	Branch:		Agent Status: ACTIVE			
Commissions						
0		Minimum Commission	Maximum Commission	Commissions		
	Plan Description	Target	Target	YTD		
Number	Plan Description  EQUATION - VARIABLE UNIVERSAL LIFE, PARTICIPATING					
Coverage Number 03	EQUATION - VARIABLE UNIVERSAL LIFE,	Target	Target	YTD		

# After

Name Mr. Client									
Phone	XXX-XXX-XXXX								
Additional Ad	visor Information								
Agent Number	300000	100000							
Branch Name of Agency									
Agent Status	Active								
Email	email@address.ca								
Commissions									
Coverage	Plan Description	Minimum Commission Target	Maximum Commission Target	Commissions					
Number				***					
	EQUATION - VARIABLE UNIVERSAL LIFE, PARTICIPATING	\$3,964.00	\$8,300.00	\$39.64					
Number		\$3,964.00	\$8,300.00	\$39.64					

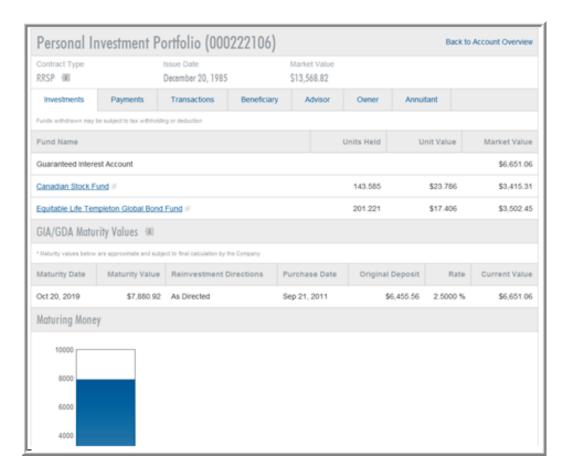


# INVESTMENT INFORMATION

# Before

Investment Values						
Description		Account Value	Cash Surrender Amount	Units Held	Unit Value	
Guaranteed Interest Account		\$6,651.06	\$6,221.67			
Canadian Stock Fund		\$3,415.31	\$3,415.31	143.585000000	\$23.786000000	
Equitable Life Templeton Global Bond Fund		\$3,502.45	\$3,502.45 \$3,502.45		\$17.406000000	
GDA Maturity Values						
Rollover Date 200CT2019	2.5000%	Interest Rate		Maturity Value \$7,880.92		

# After





# **INSURANCE INFORMATION**

# Before

Coverage I	Coverage Information									
	Death Benefit Option: Premium Protector Cost of Insurance: YRT Cost of Insurance Type									
Coverage Number	Plan		Issue Date	Coverage Status	ADB Face Amount	AIB	Transition	Maturity/Expiry Date	Death Benefit	Date
03	EQUATION - VARIABLE UNIVERSAL LIFE, PARTICIPATING	\$200,000.00	11FEB2000	PREMIUM PAYING	\$0.00			11APR2061	\$308,864.50	11DEC2012

# After

Coverage Payments	Transactions Investments	Beneficiary	Advisor	Owner	Values			
- ayıncına	Transactions investments	Deficiency	Pidvisoi	Owner	Values			
Overview								
Death Benefit Option	Premium Protector	Premium Protector						
Cost of Insurance	YRT Cost of Insurance	Туре						
EQUATION - VARIABLE UNIVER	RSAL LIFE, PARTICIPATING							
Face Amount	\$200,000.00	\$200,000.00						
Insured	Ms. Client	Ms. Cilent						
	Gender Female	Date of Birth March 30, 1941						
ssue Date	February 11, 2000	February 11, 2000						
Coverage Status	Premium Paying	Premium Paying						
Premium End Date	February 11, 2041	February 11, 2041						
Accidental Death Benefit	\$0.00	\$0.00						
Death Benefit	\$308,864.50 (As of	Dec 11, 2012)						
Premium Change Date	February 11, 2041	February 11 2041						



### WHAT'S COMING FOR EQUIMAX?

By mid-April, we will be enhancing the reporting for Equimax® participating whole life policies issued on or after January 1, 2008. An Inforce Illustration will automatically be generated at the policy anniversary and posted to your secure EquiNet® inbox along with your copy of the client statement.

Clients who have registered for Equitable Client Access™ will have a copy of the Inforce Illustration posted to their secure inbox as well.

# A snapshot from the new Inforce Illustration

#### **Dividend Option:** Paid Up Additions

#### How Dividends can affect your policy:

Fluctuations in dividends will significantly affect the non-guaranteed values of your Equimax Policy. The non- guaranteed values include, but are not limited to, the Total Cash Value and the Total Death Benefit of the Equimax plan being illustrated. If you have elected an illustration with Premium Offset, it is important to note that this too is affected by Dividends. Lower dividends than those projected in this illustration will require the payment of additional premiums beyond the Premium Offset Point illustrated. The Alternate Dividend Scale (Current Dividend Scale Minus 1%) and Alternate Dividend Scale (Current Dividend Scale Minus 2%) demonstrate how a reduction in the current dividend scale interest rate component (by 1% or 2% respectively) can affect your policy values and Premium Offset Point (if applicable). These alternate dividend scales are not intended to provide you with a "worst case" scenario as the amount of dividends are not guaranteed.

#### **Comparative Table**

	•										
	Gua	ranteed Value	es	Non Guaranteed Values							
				Current Dividend Scale		Alternate Dividend Scale (Current Minus 1%)		Alternate Dividend Scale (Current Minus 2%)			
Year	Required	Cash	Death	Total	Total	Total	Total	Total	Total		
	Annual	∨alue	Benefit	Cash	Death	Cash	Death	Cash	Death		
	Premium			Value	Benefit	Value	Benefit	∨alue	Benefit		
5	\$7,155.00	\$0	\$500,000	\$25,129	\$757,110	\$25,129	\$757,110	\$25,129	\$757,110		
10	\$7,155.00	\$35,000	\$500,000	\$96,210	\$1,020,734	\$95,985	\$1,018,816	\$95,985	\$1,018,816		
25	\$0.00	\$156,500	\$500,000	\$468,380	\$2,032,912	\$445,957	\$1,922,700	\$426,985	\$1,829,452		
50	\$0.00	\$313,000	\$500,000	\$2,149,044	\$4,344,282	\$1,951,205	\$3,930,048	\$1,767,920	\$3,546,290		

The Inforce Illustration provides clients with updated projections of future Cash Values and Death Benefit based on the current dividend scale.

#### WHO CAN YOU CONTACT FOR MORE INFORMATION?

Please contact the Equitable Life Regional Service Representative nearest you:

British Columbia 1.888.939.7788	Calgary - Southern Alberta 1.888.747.7418
Edmonton - Northern Alberta 1.888.741.7416	Saskatchewan 1.888.747.7418
Manitoba & Northwestern Ontario 1.888.741.7416	Northern & Central Ontario 1.888.707.2110
Southwestern Ontario 1.888.707.2109	Greater Toronto Area 1.888.707.2110
Ottawa - Eastern Ontario 1.888.707.2110	Quebec - 1.888.408.5966
Atlantic Canada 1.888.707.2109	

# **Equitable Client Access**

All the information you need to manage your clients' portfolios right at your fingertips.